Simple Seamless Solutions for Incoming Mail

















Improve Your Processing

Are you looking for an easier way to handle your incoming mail?

Whether it's processing checks, orders, remittance pieces or daily incoming mail, our letter openers enable you to manage the process simply and seamlessly.

Our IM series has been designed to handle the key stages of incoming mail, from letter opening to distribution. Our different solutions help you handle envelopes of different sizes and thickness and extract documents.

Entry Level





IM-16

The IM-16 is easy to use and ideal for cost-efficient companies.

IM-19

The innovative high-speed IM-19 model handles up to 8,000 envelopes per hour and protects contents from being cut or damaged.

Specifications	IM-16	IM-19
Envelope size		
Maximum	260 x 330 mm	260 x 330 mm
Thickness		
Maximum	Up to 4 mm	Up to 4 mm - Automatic feed
Performance		
Processing speed	Up to 300 envelopes/minute	8,000* envelopes/hour
Acoustical Noise		
Noise level	< 63 dB	78 dB
Catch Tray (Option)		
Capacity	Up to 80 # 10 envelopes	Included, up to 80 # 10 envelopes
Dimensions		
Length	388 mm	710 mm
Width	825 mm	460 mm
Height	230 mm	335 mm
Weight	7 kg (without catch tray)	36 kg

Mid Level





- The IM-22 and IM-27 are equipped with feed belts, allowing the machines to separate mixed mail more efficiently.
- A separator ensures all envelopes are separated before entering the milling cutter.
- The multifunctional touchscreen includes three different feed settings and the simplified roller design ensures lower servicing costs.
- The On Delay feature
 helps separation of mixed mail,
 avoiding jams.
- The On Demand feature allows the operator to extract the content while the next envelope is being opened, enabling easier processing. These features make the machines unique.

Specifications	IM-22	IM-27
Envelope size		
Maximum	260 x 330 mm	
Thickness		
Maximum	Up to 4 mm Automatic Feed ; Up to 8 mm Manual Feed	
Performance		
Processing speed	12,000 envelopes per hour*	
Acoustical Noise		
Noise level	78 dB	78 dB
Catch Tray (Option)		
Capacity	Included, up to 80 # 10 envelopes	
Dimensions		
Length	1,070 mm	
Width	750 mm	
Height	1,065 mm	1,195 mm
Weight	90 kg	118 kg
Stand & Waste Bin	Included	Included
Features		
Counters	Normal, Rate, Batch, Lifetime	
Feed Modes	Basic, On Delay, On Demand	
Motor	Brushless DC with Variable Speed	
Safety	Jam & Idle Shutoff	
Milling Cutter	On / Off selectable (for feeding only)	
Conveyor Type	Non available	Reverse Flow

High Level



IM-30/35

If your company receives up to 400 mail pieces a day, then you need an IM-30/35.

This solution means not only each envelope is **automatically opened on 1, 2 or 3 sides**, but the **contents are extracted** for faster processing and routing.

Specifications	IM-30 3-Sided Letter Opener	IM-35 3-Sided Letter Opener / Extractor		
Envelope Size				
Minimum	85 x 175 mm			
Maximum	140 x 260 mm			
Thickness				
Maximum	Up to 4 mm			
Performance				
Processing speed	Up to 2,400* envelopes/hour	Up to 2,000* envelopes/hour		
Dimensions				
Width	997 mm	996 mm		
Depth	566 mm	564 mm		
Height	321 mm	324 mm		
Weight	66 kg			
Option(s)				
Conveyor belt	Yes (max 2)			

We've Got You Covered



Neopost customer support is there for you with our contact center and trained technicians who are ready to assist you. We are dedicated to providing you

with world class customer satisfaction and offer automatic diagnostics with our product line.

By uploading systems data, we will be alerted if you are having trouble. This remote access to your system allows us to analyze the situation remotely and then fix it accordingly.

Why Choose Neopost?

Neopost is a global leader in mailing solutions, shipping services and digital communications. We believe that people are the key to business success. That's why our products and services are tailored to help your organization improve the quality of its interactions and bring people closer together.

In this age of multichannel communications, we guide and empower you to interact in new and innovative ways. We advise you on how to create cost-cutting synergies. And we deliver global coverage with a strong local presence, offering you continual support by phone, onsite or online.

Today, Neopost is present in 31 countries and has a network of partners in more than 90 countries. We promote responsible business and sustainable development through our products and outreach programs. And our 6,200 employees worldwide are committed to making your interactions more responsive and more powerful – offering you a competitive edge that will open up a wealth of business opportunities.

Find out more at neopost.com



^{*}Depends upon the mode of operation